## Vision

All food is safe; all medical products are safe and effective; and the public health is advanced and protected.

## Mission

Protecting consumers and enhancing public health by maximizing compliance of FDA regulated products and minimizing risk associated with those products.

## **Quality Commitment**

ORA is committed to quality and continual improvement. Our actions are dedicated to effectively meeting our customers' needs.

## **Values**

- Values that I believe exist in ORA today:
  - 1. Our mission defines our work and our purpose as employees.
  - 2. We are dedicated to having a meaningful and positive impact on public health.
  - 3. We take pride in our ongoing commitment to excellence in our work products and our contribution to the mission of FDA.
- Values that I believe we need for the future:
  - 4. We work as a team and build partnerships with our stakeholders in a global regulatory environment.
  - 5. We invest in our people and processes to target and improve our impact on public health.
  - 6. We continuously improve both what we do and how we do it.

Melinda K. Plaisier

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U.S. Food and Drug Administration

Office of Regulatory Affairs